

General Questions – Eligible projects

Who can Submit a project?

Anyone who is a recognized member of a NSO/NSA as well as the regional and world bodies of the WOSM.

What is required from a NSO/NSA to use the platform?

The platform is open to all NSOs/NSAs, however a NSO/NSA has the option to opt-out of the platform. To be able to make full use of the platform, each NSO/NSA has to appoint an NSO/NSA Administrator that will review and approve the national and/or local projects prior their publishing on the platform, and facilitate all communication on project related matters.

Once the National Administrator has assumed his/her role, the platform will be available to the members of the NSO/NSA to start collecting donations for their projects.

Who determines if an NSO/NSA participates on the platform?

The NSO/NSA determines if they participate on the platform. If the NSO/NSA determines to not participate on the platform it means that no projects of this NSO/NSA and its local members can be published on the platform and thus no donations can be collected. However, their members can still be active on the platform as individual donors or supporters.

How do I know if my NSO/NSA is active on the Scout Donation Platform?

Simple! reach out to the International Commissioner of your NSO/NSA and she/he will be able to tell you. If there isn't a National Administrator appointer yet, the International Commissioner will be able to support you.

What do I need to do to be eligible to raise donations through the platform?

First, you must be a current member of an active NSO/NSA recognized by WOSM. Then, you must agree to actively participate to promote your project to raise donations to reach your target, keep your project active

by publishing frequent general updates on the project page, running your project as promised to the donors, and submit your final report at the end of your project.

Which kind of projects can be published on the Scout Donation Platform?

Any kind of project you would like to do with your Scouts as part of your Scout Program. From a high impact community service project, to a project that raises money to buy new tents for your next summer camp!

Can I submit my Scouts of The World Award's project to raise donations?

Yes! Go Ahead!

Can I submit my Messengers of Peace project to raise donations?

Sure! This is part of the Scout program so your project is eligible.

The roof of our Scout House is damaged. Can we submit a project to cover the repair costs of our facilities?

Yes! You can! Getting your Scout House in good condition is essential for the scouts to be safe and enjoying their activities.

Can I submit a national level project?

Yes! In this case it should be submitted by your NSO. You can only submit projects on the level you are involved. For example: If you are a District Commissioner and at the same time you are a Scout leader you can submit a project for your District or your Scout Unit.

About the Scout Donation Platform

What is “The Scout Donation Platform”?

The Scout Donation Platform is a new global online donation platform dedicated to Scouts. It helps National Scout Organizations, National Scout Associations and Scout groups to fund their projects by engaging with the existing donor and supporter base of World Scouting.

Why is this platform different from others?

The Scout Donation Platform is a unique platform developed for scouts, with an international and innovative approach allowing scouts to raise money for their projects globally, highlighting Scouting’s known work and brand.

What is the difference between a general crowdfunding platform and Scout Donation Platform?

Crowdfunding is often related to receiving rewards offered to donors in exchange for their support. The Scout Donation Platform might offer recognition to donors, but the main motivation is achieving the objective of the project and creating a positive impact on the community.

Which kind of advantages do I have by using the Scout Donation Platform to collect donations?

- Raise money for your projects
- Engage existing donor and supporter base
- Build a new generation of philanthropists
- Promote your projects and inspire Scouts from all over the world
- Develop marketing and fundraising skills

Is the Scout Donation Platform part of Scout.org?

Yes, it is.

What is the credibility of the platform?

All the projects published on the platform have been previously validated by the National Scout Organization or the National Scout Association of which the project owner is a recognized member.

Who funds the platform?

The platform is operated with the support of the World Scout Foundation. Thanks to this support no fees will be imposed so we are able to transfer 100% of the donations collected for the project.

Who is behind the platform?

This new service is provided by the World Organization of the Scout Movement (WOSM) in close cooperation with the World Scout Foundation (WSF).

Who determines the amount of money needed for each project?

The targeted amount is determined by the project owner with a maximum of USD 5.000 per project.

Which currencies are available on the platform?

The currency used across the platform will be US Dollar, however further currencies may be added in the future.

Why my NSO/NSA must approve my project before I can raise donations for my project?

The Scout Donation Platform is a service provided to the members of WOSM. The NSO/NSA will confirm that you are an active member of it and that your project is realistic and achievable. It helps the potential donors to understand that they are giving money to quality projects.

Which kind of advantages do I have if I choose the Scout Donation Platform to collect donations?

- Promote your projects and inspire Scouts from all over the world
- Develop marketing and fundraising skills
- The Scout Donation Platform allows you to engage with the worldwide Scouting community which exists of the current 50 million members, there immediately family and friends, the over 500 million former scouts and the donors of the World Scout Foundation.

And the use of the platform is free of charges.

How to sign up on the platform?

You must first create an account on [Scout.org](https://www.scout.org) and then log in with the same user name and password.

How to log in?

You need to create a profile on [Scout.org](https://www.scout.org) and select the NSO/NSA of which you are an active member.

What is a NSO/NSA?

Scouting is a global movement with over 50 million members worldwide, all part of National Scout Organizations (NSOs). The role of the NSO is to support and develop Scouting in that country, and facilitate contacts with other NSOs and WOSM.

To become a member of WOSM, NSOs must gain recognition from the World Scout Conference. There can only be one NSO per country. In the case of a country having more than one National Scout Association (NSA), a federation is formed for the purpose of national coordination and world membership.

What is a Project Owner?

Is the Scout or Scout team behind the project idea, working to bring it to life.

Before projects are published on the Platform the NSO/NSA has checked if the Project Owner is actually a member of the NSO/NSA and if the project is an actual Scout Project.

What is a Funding Goal?

The funding goal is the amount of money that a Project Owner needs to complete the project.

Staying Safe and Secure

What do I do if I receive a suspicious email or message (phishing)?

Phishing is an attempt to acquire personal information (such as username, password, or financial information) by impersonating a website or another person. Unfortunately, the internet is sometimes host to this type of fraudulent behavior.

Phishing behavior includes contacting Project Owners through their projects, posing as a legitimate donor, organization, or even as WOSM representative.

Please take extra precaution in opening suspicious emails or links, especially urgent requests or promises of additional donations. Don't use the links in an email, instant message, or chat to get to any web page if you suspect the message might be inauthentic or the sender untrustworthy.

WOSM/WSF will never contact you through the project contact form to request contact, identification, or other personal information.

If you ever suspect that someone is impersonating WOSM/WSF or an employee of WOSM/WSF, please Contact Us at donate@scout.org to verify the authenticity of the message.

Additionally, project owners should only sign in to their scout.org accounts via [WOSM's official website](#). Project owners should always look for the green lock showing the site is securely encrypted.

If you have received any suspicious correspondence regarding your Scout Donation Platform project, please do not respond; instead, forward it to abuse@scout.org or write to our team directly by clicking the 'Contact Us' button below. We also encourage you to reset your scout.org account password any time you receive a suspicious email. If you need assistance with that process, just let us know.

We appreciate you staying vigilant and helping us keep scout.org safe.

When should I report a project?

You should only report a project if you believe the Project Owner is committing fraud or breaking the law. Personal disputes between two parties will be ignored.

What if I have a personal dispute?

WOSM/WSF will not get involved in personal disputes. Personal matters should be handled with the help of your NSO/NSA, legal counsel or local law enforcement.

How do I know it's safe to donate to a project?

We work hard every day to make sure the Scout Donation Platform is the safest place to give. Our top priorities are quality projects approved by NSOs/NSAs and a safe, seamless donation process. To achieve that, we use state-of-the-art fraud-prevention technologies to protect you.

If you want to know more about a specific project, you can contact the Project Owner directly by clicking the contact icon next to their name on the project. If you have any further concerns, you can contact our team at donate@scout.org

For Donors

What is a donor?

A donor is a person who voluntarily donates money to a project.

Who qualifies as a donor?

Any person who voluntarily donates money to a project. It could be a member of your family, part of your community, another Scout of your group or even unknown people that want to support Scout projects like yours.

Why to donate to Scout Projects?

Scouts are developing projects to create a better world for local and global communities, so by giving them an extra hand will also allow and encourage them to become active citizens.

Why to donate through the Scout Donation Platform?

Scouts are constantly working towards creating a Better World, by funding projects on the platform you are also contributing towards the mission of the WOSM.

How can I donate to a project?

Go to donate.scout.org and select the project you will support, click on donate, you can pay as a scout or as a guest. Type the amount of money to donate and the payment method. Review all the details are correct and click on pay now at the check out, that's it!

If I become a donor my name will be displayed on the projects?

Yes, you can be proud to find your name under the tab "Donors" of the project's page.

Can I donate to a project and get my donation listed as "Anonymous donor"?

Yes! At the time of processing your payment you can choose the option "Anonymous donation" in the privacy settings. In this case your donation will be unlisted and will not display publicly.

How can I be informed about the progress of the project I am founding?

The project owner will publish regular updates on the page of the project and the donors will be notified every time an update is published.

What forms of payment can I use to make a donation?

At the moment, the following payment methods are available:

- Credit cards: Visa, MasterCard and American Express
- PayPal
- Vouchers: Only available at some Scout events to promote the Scout Donation Platform and cannot be bought online.

We are working hard to provide new options in the future.

What happens when a project is not fully funded?

When a project is not fully funded at the end of the campaign duration the project is automatically cancelled and all donations received will be refunded.

Can a project be overfunded?

No. When the project reaches its targeted amount it is no longer possible to donate to this project.

Is my donation tax deductible?

For donations below USD 5.000, no provision will be made for tax-deduction. Donors wishing to donate above USD 5.000 should contact directly the [World Scout Foundation](#) to inquire about the possibility of tax deduction in the country of the donor.

What is the World Baden-Powell Fellowship?

The World Baden-Powell Fellowship (BP Fellowship, established on 25th April 1982 in Kolmaarden, Sweden) recognises individuals for their contributions to the World Scout Foundation to help support Scouting. Fellowship receptions are periodically held in different parts of the world to both inform members about Scouting and to welcome new members who are personally awarded a special insignia by His Majesty The King of Sweden.

The Fellowship provides a lifetime association with the Scout Movement and with business, government and Scouting leaders who share the same ideals. Joining and participating, and having been a Scout - this is not a requirement - offers the greatest reward in being involved in the development of young people around the world. And, in addition members meet other successful people who are just like you! The BP Fellowship recognizes different levels of donation beginning at USD 10.000 for adults and USD 1.000 for youth members. The highest Fellowship, the Baden-Powell Circle, is for amounts of or over five million dollars.

There are now over 2,200 Fellows spread throughout 70 countries and territories around the world. More substantial donations entitle members to join the Honours Programme and those who make a financial commitment to Scouting in their Last Will and Testament are recognized in "The Founder's Heritage".

For further information please visit the [World Scout Foundation](#) official site.

Can my donation be taken into consideration to upgrade my current Baden-Powell Fellowship status?

Yes, for existing Baden Powell Fellows who have fulfilled their initial pledge of USD 10.000, it is possible to count donations made on the platform toward their upgrade within the Baden Powell Fellowship. Just ensure that you click the option on the payment process page.

NSOs/NSAs - General Questions

What are the advantages of using the platform for my NSO/NSA?

This platform has been conceived and tailor made specially for Scouts. There are no costs for the NSOs/NSAs thus allowing 100% of donations go directly to the funded projects. Additionally, the projects will be actively promoted among the WSF's existing donor base (the World Baden-Powell Fellowship) and NSOs/NSAs will receive assistance in terms of project management, quality assurance and best practices in order to help ensure successful funding of projects.

Which NSOs/NSAs are eligible to use the platform for their projects?

The platform is open to all NSOs/NSAs. If your NSOs/NSAs wishes to be excluded from the use of the platform, please contact the Donation Platform Support Team at the World Scout Bureau through donate@scout.org

However, before opting-out we advise to consider advantages of using the Scout Donation Platform such as no costs imposed on NSOs/NSAs thus allowing 100% of donations go directly to the funded projects. Additionally, the projects will be actively promoted among the WSF's existing donor base (the World Baden-Powell Fellowship) and NSOs/NSAs will receive assistance in terms of project management, quality assurance and best practices in order to help ensure successful funding of projects.

Be aware, that if you exclude your NSO/NSA from using this platform it also means that your local Scout Groups cannot use this platform to create projects and raise funds. However, your membership is still able to donate to projects on this platform or become supporters of other projects.

What kind of projects can be funded through the Scout Donation Platform?

Projects can be anything from response to a large-scale natural disaster to projects with impact on the local community or fulfilling the basic needs of a local Scout group.

What kind of support will the NSO/NSA receive?

The World Scout Bureau (WSB) will provide NSOs/NSAs with guidelines on project preparation and their quality assurance.

How to engage my NSO/NSA on the Scout Donation Platform?

In principal, all NSOs/NSAs are eligible (meaning not suspended by WOSM) to use this platform. The International Commissioner need to send an e-mail to donate@scout.org to inform the Global Administrator who will be the NSO/NSA administrator. This person should already created an account on Scout.org so that the Global Administrator can assign the NSO/NSA role to this account.

Responsibilities

Is there is any requirement for my NSO/NSA to sign up on the Scout Donation Platform?

Any NSO/NSA signing up on the platform will be required to accept an online agreement clearly stating the responsibility of the NSO/NSA and WOSM with regard to the project and donors.

What responsibilities does the NSO/NSA have to make full use of the Scout Donation Platform?

The NSO/NSA must first appoint a National Administrator who will ensure the quality of the projects by approving the submitted projects so that they can be published on the platform and start collecting donations.

Once a project is fully funded the WSB will send 80% of the fundraised amount to the bank account of the NSO(NSA which then should forward these funds to the Project Owner. Similar for the remaining 20% once the final report is published.

To ensure that fully funded projects are executed as stated on the project page, that regular updates are published on the platform by the project owner and that the final report is been published.

Identify its needs for funding and prepare qualitative projects on both national and local level to be presented to potential donors on the platform.

Actively promotes the Scout Donation Platform on their current communication channels (Scout magazines, newsletters, included on the e-mails signatures, links on the official websites ,etc.).

Encourage its members to use and actively promote the Platform, specially on social networks.

What responsibilities does the National Administrator have?

- The National Administrator has the responsibility to:
- Verify the Project Owner is an active member of the NSO/NSA.
- Review and approve the national and/or local projects prior their publishing on the platform.
- Facilitate all communication on project related matters.
- Follow up on the projects to ensure the delivery of regular updates and the final reports.
- Inform the NSO/NSA financial department about to be received donations and who is eligible to receive them.

May a NSO/NSA and its members be excluded from the use of the Platform?

In case of gross misconduct or suspension of an NSO/NSA WOSM will have the sole right to exclude an NSO/NSA from the use of the Platform.

**Got a question that is not covered here?
Send us an email at donate@scout.org and we
will help you!**